

Reza Esmaeili



Contact

Address:

No. 8, Golestan St, Kashmar
Razavi Khorasan, Iran

Phone:

+98 939 788 0682

Email:

me@rezaesmaeili.ir

Webpage:

rezaesmaeili.ir

Languages

Persian — Vernacular
English — C1

Hobbies

- Photography
- Translating
- Design

Summary

Multi-certified IT Helpdesk technician and Junior Web Developer with +6 years of experience with proficiency in various programs, operation systems and applications. Expert at finding and resolving problems. Great ability to diagnose and resolve on-site and remote problems of co-workers.

Skill Highlights

- Complex problem solver
- Strong decision maker
- Logical and Lateral Thinker
- Innovative
- Active learner

Experience

ICDL and Programming Instructor - 06/2019 to 12/2020
Samar Education Center, Kashmar

- Conduct theory and practical sessions of ICDL & other computer related training programs of CERT
- Collaborated closely with other staffs in the office

Junior Web Developer - 04/2018 to 10/2019**Fanavaran Pouyan Hezarnevis, Tehran**

- Work with senior developer to manage large, complex design projects for corporate clients.
- Also worked as Tech Support Team Lead at hosting department.
- Professional knowledge of WHMCS, Perfex, WHM, CPanel, DirectAdmin, Jira, Zendesk, Anydesk, Transifex.
- Carry out quality assurance tests to discover errors and optimize usability.

Computer Technician - 09/2017 to 02/2018**Qaem Rayaneh, Kashmar**

- Assembling and configuring desktop PC hardware and software of desktops, laptops, thin clients.

WordPress Developer – 01/2017 to 09/2017**Shohada Heydari House of Culture, Kashmar**

- Maintain WordPress and WooCommerce big scale websites
- Gained A+ rank in SEO and Performance
- Done strong communications with content team

Reza Esmaeili



Skills

- Self taught MCSA, MCDST, MOS
- Comptia Network+ Certified
- Google's Certified Digital Marketer
- Programming Languages: HTML5, CSS3, C#, PHP, SQL

Additional Skills

- Skilled with Adobe Photoshop and Corel VideoStudio
- Ability of teaching and mentoring co-workers reaching their objectives.
- Skilled with automating tasks and building chatbots.
- Basic knowledge of SEO, Google Search Console, Google Analytics
- Sharp and keen eyes for finding flows and weaknesses.
- Excellent written communications skills.
- Amateur Photographer
- A willingness to learn.
- Team-oriented personality and team leader
- WPM: +75